



EYE ASSOCIATES NORTHWEST, PC

Welcome to Eye Associates Northwest!

We are honored you have chosen us for your eye care. Enclosed is information that may be helpful to you for your first visit with us. You may also visit our website www.eanw.net to obtain additional information about our practice, our physicians and services or download the necessary forms required at your first visit. **Please plan to arrive 10 minutes early to allow for the initial registration process and completion of paperwork.**

Please bring the following items (*as applicable*) with you to your appointment:

- The enclosed **registration form completed** (both front and back)
- Your **insurance cards** (both vision and medical)
- All current prescription and over-the-counter **medications**
- Your current **glasses** and or **Contact Lenses** with the names of solutions that you use
- **Wear** your current contact lenses to your appointment so we may evaluate the fitting
- A form of payment for your **co-payment** (Visa, Mastercard, American Express, Discover, CareCredit, Check or Cash are accepted)
- A valid **photo ID**

Billing and Payment Procedures.

We are contracted with most insurance companies. We do our best to stay current with changes in each company, but individual policies vary. Your insurance carrier should provide you with information on providers and coverage. It is important you understand what your insurance policy includes **and** excludes. We are happy to submit claims to your insurance company, but that does not guarantee payment or coverage.

If you are uninsured, payment is required at the time of service unless other arrangements have previously been made with our billing department. Our billing department can be reached at 206-342-6123 Monday - Friday 8:00am - 5:00pm.

What to expect when you arrive.

- You may be asked if you are being seen for a medical or routine exam; this will help determine insurance processing
- Your insurance card(s) and photo ID will be copied
- Copayment will be collected
- Your privacy rights reviewed

*****In courtesy to our patients and staff that may have sensitivities, we respectfully ask that you not wear perfume, cologne, or scented lotion to your appointment.**

Please see the back for important information about refractions

A comprehensive eye exam includes two components: (1) A complete inspection of the structures and tissues in and around your eyes, most often with the pupils dilated and (2) A refraction which is done to determine both your best corrected vision as well as the proper prescription for glasses and contact lenses. A refraction may also be used to evaluate if medical or surgical treatment is indicated.

The fee for the refraction is \$83.00. It is unrelated to any copay that may be required by your insurance carrier for each office visit. **Refraction charges are not covered by many insurance companies, including Medicare, and are sometimes only covered under certain conditions (i.e. Vision Service Plan's (VSP) annual routine exams).** Refractions fees are not included in the postoperative care period following surgery.

A refraction may be performed during your visit. Payment is required at the time of service unless your insurance covers this charge or other arrangements have been made with the billing department. A Prompt Pay Discount of 15% is offered when paying your balance in full at time of service.

If you have any questions, please feel free to contact us at any of our offices. Thank you for choosing Eye Associates, we look forward to serving you.

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